STRATEGOS Technical Workshop

AI & BOT in Service and Business

1st Part: 9.00-12.30, November 29th, 2019, Balbi I Classroom, via Balbi 5, 16126 Genova, Italy 2nd Part:14.00-17.30, December 6th, 2019, Balbi I Classroom, via Balbi 5, 16125 Genova, Italy

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There are many different kinds of Bots using AI and these workshops present and demonstrate them interactively with the Class proposing both solid & powerful solutions as well as open source and light tools. The attendees will experience the real capabilities and open issues on Bots



Workshop Description:

Al (Artificial Intelligence) is a quite well known word, sometime abused, sometime underestimated, that nowadays is producing very interesting real applications: **Bots** (short for *robots*) represent a practical major achievements in this sense corresponding in creating new software applications able to operate over web in "equivalent" way to humans to conduct a wide spectrum of tasks.

In general the workshop provides examples of **Technical Bots** such as web crawlers and web spiders used to **Analyze the Web** such as wiki bot (e.g.lsjbot). **Chatbots** are analyzed and demonstrated as example of solutions able to address interaction by **Natural Language** with humans supporting existing services and creating new ones. **Social Bots** represent now another interesting category and possible applications that is presented both as capability as well as challenge to be faced.

The attendees will **Test Directly** in **Live Lab Exercises** the **Shortfalls** and **Strongholds** of different solutions and to acquire a valid knowledge on **Existing Capabilities** of available bots as well as on **New Edges** on this area due to **R&D**

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